



ve  
Space  
CASE STUDY



**bp**

North Sea Safe Passage

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# OVERVIEW

We were approached to manage a new project to allow bp's offshore assets to continue daily crew changes without transmitting Covid-19 to the offshore assets.

This project was named the bp North Sea 'Safe Passage'. 18 months later, with over 48,595 bookings, the award-winning Safe Passage programme has achieved huge success and allowed bp to continue working efficiently during the pandemic.

**48,595**

Bookings

**33,000**

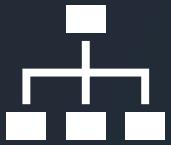
Rooms booked

**35%**

Savings

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# HOW WE DID IT



## CONTROL 3 AREAS

1. Travel
2. COVID testing
3. Isolation accommodation



## ONLINE BOOKING SYSTEM

Digitised Cvent booking solution streamlined the pre-mobilisation process



## 24/7 SUPPORT SERVICE

A team of 10 people was stood up to provide 24/7 support



## FULL INVOICE MANAGEMENT

All supplier invoices for travel and accommodation reconciled and processed.



## DEDICATED HELPLINE

A dedicated phone line provided a human-touch, offering support and assurance.

# TRAVEL

- Extensive ground transport solution to minimise use of shared/public transport.
- Over 8,000 hire cars and 7,500 taxis booked. All hire cars and taxis deep cleaned before and after use.
- Vehicle fleets restructured to meet bp staff and contractors' travel patterns.
- Covid-secure taxis introduced to safely transport individuals following a positive test result.



# ACCOMMODATION

- Hallmark Hotel Aberdeen Airport set up as a bp exclusive property for isolation.
- Mid-journey hotels in Preston and Newcastle to support individuals travelling long distances.
- Over 33,000 rooms nights booked in total.
- On average, 35% savings made per reservation by negotiating discounted rates.





# DATA & ANALYSIS TREND

- Creating specific and adhoc reporting to support bp's various internal systems.
- Sharing trends on travel and \$ savings in all elements of the programme on a monthly basis.

## COVID TESTING

- Over 20,000 laboratory-based PCR tests arranged
- Expedited Point of Care PCR tests arranged for short-lead mobilisation requirements
- Dedicated testing clinic time at the TAC centre in Dyce



# ADDITIONAL STAND UPS

- We were mobilised on bp's IMT on a number of occasions to provide emergency support:
- Clair incident -58 personnel down-manned on 28th December 2020 due to power outage.
- ETAP/Andrew incident -180 personnel down-manned over the Easter Weekend 2021 in response to a severe weather alert.
- Managing bp ships customised solutions for when in port.
- Managing isolation solutions into apartments



# AWARD-WINNING



Starting in April 2020 and still ongoing, the bp Safe Passage programme has achieved huge success and was awarded Gold at the M&IT Awards for 'Best Crisis Response'.

This was achieved after a phenomenal response from bp staff and contractors, who voted for US to win the award.





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[hello@vespace.co.uk](mailto:hello@vespace.co.uk)

[vespace.co.uk](http://vespace.co.uk)

+44 (0) 1793 792200

